Command Sergeant Major Olivia McCartney was born in San Luis Potosi, Mexico and hails from Dallas, Texas. She entered the Army on January 5, 1998 and completed Basic Combat Training at Fort Jackson, South Carolina and Advanced Individual Training at Fort Lee, Virginia where she was awarded the Military Occupational Specialty of 92Y, (Unit Supply Specialist).

CSM McCartney's military and civilian education includes the Primary Leadership Development Course, Basic Noncommissioned Officer Course, Advanced Noncommissioned Officer Course, Drill Sergeant Course, Battle Staff Course, Operational Contracting Support Course, Inspector General Course, she is a graduate of the Non-Resident Sergeants Major Academy (Class 44-B). She holds a Bachelor's degree from Park University in Business Management.

CSM McCartney's assignments include Unit Supply Specialist, 571st Medical Company (AA) Fort Carson, Colorado; Unit Supply Specialist/armorer, B Company, 122D Signal Battalion, Republic of Korea; Unit Supply Sergeant, C Company, 25th Aviation Battalion and G Company 58th Aviation Regiment, Schofield Barracks, Hawaii; Supply Sergeant, NCO Academy and Secretary to the General Staff, Fort Bliss, Texas; Drill Sergeant, C Company, 2-10th Infantry Regiment, Fort Leonard Wood, Missouri; S4 NCO, HHC, 504th Battlefield Surveillance Brigade and HHC, 303D Military Intelligence Battalion, Fort Hood, Texas; Assistant Inspector General, Maneuver Support Center of Excellence, Fort Leonard Wood, Missouri; Senior Supply Sergeant, and First Sergeant, 2D Brigade Combat Team, 1st Infantry Division, Fort Riley, Kansas; Senior Supply Sergeant, HHC, 10th Combat Aviation Brigade, Fort Drum, NY; G4 NCOIC, 1st Cavalry Division, Fort Hood, Texas. She has completed tours to Iraq, Afghanistan, Kuwait, Germany, and Poland.

CSM McCartney's awards and decorations include the Meritorious Service Medal (R), (five OLC), Army Commendation Medal (six OLC), Army Achievement Medal (five OLC), Army Good Conduct Medal, (7th award), National Defense Service Medal, Afghanistan Campaign Medal, Iraqi Campaign Medal, Global War on Terrorism Service Medal, Global War on Terrorism Expeditionary Medal, Overseas Service Medal, Korean Defense Service Medal, Noncommissioned Officer Professional Development Ribbon with Numeral five Device, Army Service Ribbon, the Drill Sergeant Badge and Driver Badge.

CSM McCartney is married to Bryan from Syracuse, New York. They have one daughter, Alicia.